Business Operations Manager

**Industry Demand of Business Operations Manager**

* Opportunities for business operations managers exist in a variety of industries including transportation, retail, insurance, healthcare, construction, hospitality, and manufacturing to name a few.
* The Bureau of Labor Statistics (BLS) projects 5.8 percent employment growth for business operations managers between 2019 and 2029.

**Salary (Range)**

* Entry Level Salary in the United States: $53,000/year
* Mid Level Salary in the United States: $105,000/year

(Insufficient data for salaries in Indonesia because of its rarity)

**Core Tasks**

* Improve the operational systems, processes and policies in support of the organization's mission
* Support better management reporting, information flow and management, business process and organizational planning
* Develop individual program budgets
* Manage and increase the effectiveness and efficiency of support services (HR, IT and Finance)
* Drive initiatives in the management team and organizationally that contribute to long-term operational excellence

**Working Conditions**

* Usually work in office, sometimes attend meetings and conferences
* Work with every department, from marketing to manufacturing, to learn about staff and processes and help them be more productive

**Skills Required**

* Mathematics ability to manage complex budgets
* Detail-oriented/analytical skills
* Team leadership
* Written and verbal communication
* Ability to handle stressful situations

**Career progression data**

* Earn a bachelor’s degree in a related field
* Complete a certification focusing on supply chain management, operations or a similar field, or a master’s degree (MBA)
* Start out in the entry-level positions (in related areas) and after several years, become a project manager or office manager
* After 5 years, become a business operations manager (can be reduced if the candidate has an MBA)

**Possible University Major**

* Economics
* Business administration
* Management

**School subjects required**

* Economics
* Business
* Mathematics